

# S P E A K E R S

## KEYNOTE SPEAKERS

### MAYOR BILL CAMPBELL



Bill Campbell became the 57th Mayor of Atlanta in a landslide victory in 1993, garnering 73% of the vote. He is the City's third African-American Mayor. Mayor Campbell's vision has driven Atlanta's remarkable urban revitalization.

He has forged innovative partnerships with the private and public sector to empower communities with new tools and hope for the future.

As Mayor of the host city of the 1996 Centennial Olympic and Paralympic Games, Bill Campbell received national and international acclaim. Under his leadership, the City has been able to leverage the Olympic legacy into tangible benefits for the people of Atlanta.

Reinventing Government Mayor Campbell oversees a budget of \$2 billion. In spite of a rising population and increased demand for services, he has been able to make government more efficient by reducing the size of the City's workforce and by implementing the concept of Quality Service Improvement (QSI) at all levels of City government. Revenues are up from 1993 through 1996 by 13.6%. Property tax rates have been cut by 40%.

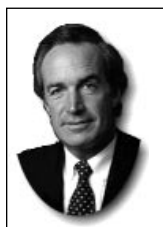
Born in Raleigh, North Carolina on May 25, 1953, Bill Campbell's southern roots run as deep as his commitment to public service. His father, Ralph Campbell, Sr., served as chapter president of the Raleigh NAACP, and his mother, June, organized civil rights activities in schools and churches. Together they fought on the front-lines of the civil rights struggle for many years. In 1960, their seven-year old son, Bill, was on the front-line as he became the first African-American student to integrate the Raleigh school system, subjecting their family to threats by the Ku Klux Klan.

Mayor Campbell graduated Cum Laude from Vanderbilt University in 1974, with bachelor's degrees in political science, sociology and history. He then earned his doctor of law degree from Duke University before settling in Atlanta.

Mayor Campbell is the recipient of numerous awards from religious and civil organizations. An acknowledged expert on housing and transportation issues, Mayor Campbell serves as Chair of the United

States Conference of Mayors' Transportation and Communications Committee, as well as Chair of the Atlanta Regional Commission's Environment and Land Use Committee. He has also been appointed to three national commissions: the FAA's National Civil Aviation Review Commission, the FCC's State and Local Advisory Committee on Telecommunications, and the Fannie Mae National Advisory Council. Last year, Mayor Campbell was chosen to second Vice President Gore's renomination at the 1996 Democratic Convention. Newsweek has named him one of the 25 most Dynamic Mayors in America.

### GOVERNOR DIRK KEMPTHORNE



Prior to being elected as governor, Dirk Kempthorne served for six years in the United States Senate, beginning in January of 1993. In the 104th Congress, he wrote, negotiated, and won passage of two major pieces of legisla-

tion: a bill to end unfunded federal mandates on state and local governments, and a substantial revision of the federal Safe Drinking Water Act.

In the Senate, Kempthorne served on the Environment and Public Works Committee, where he chaired the Drinking Water, Fisheries, and Wildlife Subcommittee. He also served on the Armed Services Committee, and chaired the Personnel Subcommittee. He was also a member of the Small Business Committee.

Governor Kempthorne began his career in public service as the highly successful Mayor of Boise. In his seven years in office, he helped direct a renaissance in the state's capital city, resulting in record growth, economic development and numerous national honors and recognition for quality of life, business climate and family issues.

Dirk Kempthorne was elected as Idaho's 30th Governor on November 3, 1998, amassing 68 percent of the vote. He succeeded Republican Governor Phil Batt, and was inaugurated on January 8, 1999.

Governor Kempthorne has been recognized by his peers as a national leader. He is Chairman of the Western Governors' Association, President-elect of the Council of State Governments, and he serves on the Executive Committees of the National Governors' Association and the Republican Governors' Association.

### GOVERNOR GEORGE H. RYAN



George H. Ryan was elected Illinois' 39th governor on November 3, 1998, continuing a distinguished career of public service.

Governor Ryan, born February 1934, served as secretary of state for eight years (1991-1999) and

lieutenant governor for eight years (1983-91). He also had an accomplished 10-year legislative career (1973-1983).

A lifelong resident of Kankakee and a pharmacist, Ryan has been a leader on both the local and state level. He began his political career as a member and later chairman of the Kankakee County Board. He was elected to the Illinois House in 1972 and re-elected four times. During that tenure, he served two terms as House Republican leader and one term as Speaker of the House (1981-1983).

Since taking office in January 1999, Gov. Ryan has proposed and successfully passed the historic and visionary Illinois FIRST legislation. The Illinois FIRST program provides \$12 billion to rebuild and expand the state's roadways, renovate mass transit systems, build, repair and renovate schools, clean environmental hazards, and upgrade water and sewer systems to improve the quality of life for Illinois residents.

Gov. Ryan also passed significant legislation to increase education and training funding to 51% of all new revenue. The Governor proposed and passed, the innovative EDGE tax credit for companies creating jobs in Illinois, the CAP law to prevent child access to guns, the 15-20-Life law to impose tougher sentences on criminals who use guns, the open lands trust initiative to acquire and preserve land for future generations, and the HMO patient bill of rights to make managed care more fair and responsive to Illinois members.

During Ryan's second legislative term, he demonstrated his commitment to educate our children and prepare the workforce for the challenges of the New Economy. The VentureTECH initiative will promote technology by investing in the people, programs and physical structures as well as to promote venture capital investment. In January of 2000, after 13 people sentenced to death row were found to have been wrongfully convicted, Gov. Ryan took the unprecedented step of declaring a moratorium on executions and established a commission to comprehensively review the system of capital punishment. Gov. Ryan said, "Until I can be

sure, with moral certainty, that no innocent man or woman is facing a lethal injection, no one will meet that fate." Also, the Governor has created a commission to rewrite the state's outdated and confusing criminal code.

As a result of Gov. Ryan's commitment to public service and his legislative accomplishments, he has been named 'Man of the Year' and received various other awards by numerous organizations including; the City Club of Chicago, the Veterans Leadership Program, Arab-American Business and Professional Association, Joint Civic Committee of Italian Americans, American Associates Ben Gurion University, Illinois Commission Against Handgun Violence and Coalition Unity Community Action-ORTC.

As secretary of state, Ryan worked to promote an efficient and cost-conscious administration that provided high-quality service to Illinois taxpayers and motorists. At the same time, he broke new ground in the fight against drunk driving, in the prevention of violence in society, in support of adult literacy, in increasing awareness about the need for organ donors and in the use of 21st Century technology in libraries and government. Secretary Of State Ryan proposed and passed significant legislation and introduced various initiatives;

- Lowering the legal limit for drunk driving from a blood-alcohol content of .10 percent to .08 percent.
- "Use It & Lose It" suspending the drivers' licenses of underage motorists who drink and drive.
- "Graduate to Safety" requiring teens to get more training during their first years behind the wheel.
- Requiring all new school bus drivers to undergo complete criminal background checks.

Ryan is a graduate of Kankakee public schools, served with the U.S. Army in Korea and, following his discharge, obtained a bachelor's degree in pharmacy from Ferris State College in Big Rapids, Michigan. After 42 years of family ownership, the Ryan pharmacies were sold in 1990.

George and Lura Lynn Ryan are the parents of a son and five daughters, including triplets. They have thirteen grandchildren.

## KENNETH R. THORNTON



Ken Thornton leads IBM's solutions and sales business for the government, Education and healthcare industries worldwide. Prior to assuming his current role, he worked with governments across the world, helping them better under-

stand leadership issues associated with leveraging information technologies for improving operating efficiencies, service to citizens and economic development. He has a particular interest in the transformation of organizations being brought about by the implementation of electronic channels of service delivery and the exploitation of e-business solutions. Mr. Thornton has held various management positions including general manager, North America government industry, and general manager, U.S. Mid-Atlantic area.

He serves on the following boards and committees:

- IBM Worldwide Management Council
- Board of Directors, National Symphony Orchestra
- Member, Federal City Council, Washington, DC
- Member, The Economic Club of Washington, DC
- Graduate of Barton College, Wilson, North Carolina, USA
- Certificates of Study:
- Harvard Business School
- University of California at Berkeley/Graduate School of Business
- IBM International Executive Program

Hobbies include golf, cycling, running and music.

## SPEAKERS AND MODERATORS

### P.K. AGARWAL



P.K. Agarwal serves as the Chief Information Officer and Executive vice president of NIC, the world's largest e-government company. Prior to this, he served as the Chief Information Officer (CIO) of the California Franchise

Tax Board. He also managed the information technology programs for the California Department of General Services. He has a reputation of being a visionary and is responsible for many innovations in California State government. In 1995 he served as the president of the national association of the state CIO's, known as NASIRE. He speaks and writes on the subjects of Internet, Electronic Commerce, and the changing information driven global economy. In 1996, he made a landmark presentation on behalf of all 50 states to Al Gore's National Information Infrastructure Advisory Council. In 1999 he chaired the National Electronic Commerce Coordinating Council.

P.K. also co-chaired a task force on procurement reform from 1995 through 1998. In this role he worked with the National Association of State Purchasing Officers and published "Buying Smart - State Procurement Reform Saves Millions" in 1997 and, "Buying Smart: Blueprint for Action" released in June, 1998.

He has past links with the private sector including a management assignment with Electronic Data Systems (EDS). He has been the president and a member of the Board of Directors of a California Insurance company. P.K. has master's degrees from California State University at Sacramento and University of California at Berkeley.

### PAMELA I. AHRENS

*NECCC Board Member*



Pam Ahrens is Director of the Department of Administration for the State of Idaho. She was re-appointed by Governor Dirk Kempthorne to the Cabinet Level position in 1998, continuing her successful service in the

executive agency role following her initial appointment in 1995 in the Governor Philip E. Batt administration. She directs operations for several major division operations and provides leadership to a diverse department team of 180 employees.

The Department of Administration provides

business management and administrative services to all agencies of state government and is responsible for statewide management functions in Group, Liability and Property Insurance; Administrative Rules; Building Design, Construction and Maintenance; Procurement, Surplus Property and Documented Management; Public Safety Communications; Voice/Data Network and Internet/ Intranet Coordination; Postal Services and Information Technology policy within state government.

Director Ahrens has long advocated the innovative use of emerging information technologies to maximize government's delivery of services, ultimately benefiting the Idaho taxpayer. As Director of the state's internal "service" agency, she strives to advance effective information technology resource management at all government levels.

She is Chairman of the Information Technology Resource Management Council for the State of Idaho.

First as an educator, then as a business owner, a state legislator for 14 years, and now as a Director of a major state agency, she has acquired a multi-dimensional perspective and knowledge base of government and its potential toward enhanced productivity.

This September, she assumed the national leadership position of the National Association of Chief Administrators (NASCA). Her community and civic involvement through the years is extensive and she is currently President-Elect and a Board Member of Boise Rotary; a Member of the Idaho State Capitol Commission; and a Trustee of the Public Employee Retirement System (PERSI) for the State of Idaho.

Pam and her husband Steve have four daughters and three grandchildren.

## STEVE ALLISON



Steve Allison has over 17 years of experience in government, financial management and technology. He has participated extensively in the activities of the NECCC working towards better electronic commerce practices at the

state level. His prior work experiences with Deloitte and Touche, Oracle Corporation and KPMG have prepared him well for his current role as the Administrator of the Statewide Accounting Division in the Idaho State Controller's Office.

## LAWRENCE F. ALWIN



Lawrence F. Alwin was appointed the State Auditor of Texas in 1985, and directs a professional staff of 270 in the performance and financial auditing of 300 state agencies and universities.

Mr. Alwin transformed the State Auditor's Office into a progressive and innovative organization that is nationally and internationally known for its expertise in performance as well as financial auditing, performance evaluation and measurement, and management consulting. Innovations in risk and control assessment and performance evaluation have led to the development of methodologies and tools for implementation that are now used by other auditing and government organizations around the nation. These tools and technologies help government auditors and decision-makers focus limited resources in critical areas; establish criteria for good controls or performance; and evaluate the efficiency or effectiveness of controls, programs, and management.

Mr. Alwin served as a member of the Governmental Accounting Standards Advisory Council to the Governmental Accounting Standards Board and was on the Executive and Finance Committees. He serves on the Executive Committee and as Secretary of the National Association of State Auditors, Comptrollers, and Treasurers and is Chair of the Strategic Planning and Personnel Committees. Mr. Alwin is a Past President of the National State Auditors Association and serves as Chair of the Electronic Commerce Committee. NSAA recently presented him with the William R. Snodgrass Distinguished Leadership Award for his distinctive leadership and contribution in State government auditing. As a member of the Texas Society of Certified Public Accountants, Mr. Alwin served on the Board of Directors and the Executive Committee. He was previously Chair of the Strategic Planning Committee and was presented the Special Recognition award from the President of the Texas Society for leadership in developing meaningful solutions to complex strategic challenges for his work on the Committee.

## DAVID F. ANCELL

*NECCC Board Member*



David F. Ancell has been the Director of the Office of Purchasing in Michigan since February 1999. David is a current Board Member of the National Association of State Purchasing Officials (NASPO) and is a member of the Governing

Board of the National Electronic Coordinating Commerce Council (NECCC). Dave chairs Procurement and Funding workgroup of the National Electronic Coordinating Council. In addition, Dave has participated as a member of the workgroup that developed the whitepaper entitled "Electronic Commerce: A Blueprint for States" a new whitepaper with a working title of "A Framework For Success In Electronic Government"

In addition to his interests in electronic government, Dave has worked hard to utilize state purchasing as the point for implementing public policy balanced against the state's business needs. Examples of this includes the recent reestablishment of the Community Rehabilitation Organization Set-aside Board, establishment of better relationships with Michigan State Industries, interests in environmentally preferred purchasing, sustainable purchasing, promotion of small, minority, and persons with disability businesses and other similar policy issues.

Over the past year and one half, Dave has spoken about procurement issues at several conferences in all parts of the United States, as well as speaking to a variety of local organizations and associations.

Prior to his current position, he worked for 26 years in several areas of Iowa Government, including the Departments of Public Health, Inspections and Appeals, Elder Affairs and General Services. David is a graduate of Iowa State University.

## JOHN AVENI, ESQ.



For the past year, John Aveni has been an Associate Counsel at the New York State Office for Technology (OFT). As a member of OFT's e-Commerce/ e-Government team, he is involved in the administration of NYS's Electronic

Signatures and Records Act, including the drafting and interpretation of recently adopted regulations and guidelines to implement the Act. Moreover, he is providing legal advice and representation to OFT in its establishment of a public key infrastructure (PKI) for state agency use with secure electronic transactions, and its development of the State's common web banner. John has made presentations on electronic signature and record laws, and New York State's

e-Government initiatives, at various multi-state summits and national forums.

John has over 22 years of experience as an attorney in State service, during which time he has managed litigation defense and administrative hearing matters, supervised state agency regulatory and policy development and represented the State on a broad spectrum of technology transfer matters. John is licensed to practice law in the States of New York and Connecticut. He received his J.D. from Union University's Albany Law School and B.A. in History from Boston University's College of Arts and Sciences.

## RON BELL

Ron Bell is the Director of Purchases and Supply for the Commonwealth of Virginia.

The Division of Purchases and Supply (DPS), Richmond, Virginia is responsible for the procurement policy and procedures implementing the Virginia Public Procurement Act (VPPA) and for ensuring the integrity of the Commonwealth's procurement system, which annually purchases approximately \$5 billion in goods and services. DPS is also responsible for the Commonwealth's state and federal surplus property program with annual operations over \$16 million; operating the Virginia Distribution Center with sales over \$40 million; and for the training and professionalism of the Commonwealth's procurement workforce.

Prior to joining state government, Ron Bell served as a Captain in the United States Navy, Supply Corps. He earned a Bachelor of Science degree in Business Administration from the University of Richmond, Richmond, Virginia, and a Master of Science degree in Management from the Naval Postgraduate School, Monterey, California. He is a graduate of the University of Virginia's Darden Graduate School of Business Executive Program and is certified as a Professional Contracts Manager by the National Contract Management Association.

## ANGELA BILLINGS



Angela Billings, Senior Systems Accountant for the Idaho State Controller's Office, Division of State-wide Accounting, is responsible for working on statewide system accounting solutions. Angela has 15 years of accounting

experience, nine of which is in governmental accounting. She has served as a project team leader on several statewide system development and implementations including Y2K conversion.

## KEN BLACKWELL

NECCC Board Member



J. Kenneth Blackwell brings a distinguished record of achievements as an educator, diplomat, and finance executive to his position as the 51st Secretary of State of Ohio

His commentaries, as well as his leadership, as Mayor of Cincinnati, an Undersecretary of the U.S. Department of Housing and Urban Development, a U.S. Ambassador to the United Nations Human Rights Commission, and as Ohio Treasurer, have been reported in major national publications, including the *Wall Street Journal*, *The New York Times*, *TIME Magazine*, *National Review*, *Reuters*, and *Forbes Magazine*, as well as in all major Ohio newspapers.

In 1998, the Secretary was appointed by Congress to serve as co-chairman of the U.S. Census Monitoring Board, where he oversees the preparation and implementation of the 2000 census. As co-chairman, Mr. Blackwell has successfully fought to improve local accuracy and to eliminate the differential undercount of minorities and children in the 2000 census.

Secretary Blackwell is a lifelong resident of Cincinnati. He and his wife, Rosa, have three children, Kimberly, Rahshann, and Kristin.

## CLAUDIA BOLDMAN

Claudia Boldman is a senior analyst in the Commonwealth of Massachusetts Information Technology Division, Strategic Planning Group. In her capacity as the Commonwealth's EGov Coordinator, she is currently working on the development of an EGov Strategic Plan and Roadmap for Massachusetts. Claudia has 20 years of experience with Massachusetts state government. She holds masters degrees in Social Work and Public Administration.

## COLM BUTLER



Since January 1999 Colm has been Head of Information Society Policy at the Department of the Taoiseach [Prime Minister of Ireland] where he jointly worked on the electronic services broker for the e-delivery of public services. He is also on the REACH Project set up by the Irish Government to implement the services broker. He is a member of the board of the Citizens Information Base project - a central pillar of the services broker, and on the team for the e-Cabinet project at central government.

Prior to his current position Colm was Deputy Secretary to President Mary Robinson and was speech writer for President Mary McAleese. He also served terms as Private Secretary to the Taoiseach [Prime Minister], the Government Chief Whip and the Minister for Economic Planning and Development.

A one-time Cobol analyst programmer in the Government's Central DP Service, he also worked in the computer industry in Ireland as a major accounts manager and as sales manager.

## MIKE FARRAR

Mike Farrar CGFM, has been an auditor with the New York State Comptroller's Office for over 19 years, conducting performance audits of New York State agencies and public benefit corporations. Mike is also involved in many of the internal training courses and skill development initiatives within the office. Mike is primarily involved with e-commerce and information security issues, as well as paperless work processes and records management activities.

## PATRICIA BRUMFIELD FRY

Patricia Brumfield Fry is Professor of Law at the University of Missouri-Columbia and a member of the University's Center for the Digital Globe, an interdisciplinary center for electronic commerce. She chaired the Drafting Committee for the Uniform Electronic Transactions Act and was a member of the drafting committees to revise Uniform Commercial Code Article 2 and to draft the Uniform Computer Information Transactions Act. She has testified before several State legislatures and worked with a variety of Bar committees studying enactment of the Uniform Electronic Transactions Act.

Professor Fry is a member of the National Conference of Commissioners on Uniform State Laws representing the State of Missouri and is a member of the Executive Committee of NCCUSL. She was chair of the Subcommittee on Electronic Commercial Practices, predecessor of the Cyberspace Law Committee of the American Bar Association's Business Law Section. She is a member of the American Bar Association, American Law Institute, and Conference of Commercial Finance Lawyers. She is a frequent speaker and writer on electronic commerce matters. Professor Fry is listed in *Who's Who of American Women*. She is a member of the California bar.

## DANIELLE M. GERMAIN



Danielle Germain is the Program Manager for the Enterprise Solutions Division at the Information Technology Association of America (ITAA) in Arlington, VA. In her role, she is responsible for the division's electronic commerce and electronic government programs.

She also coordinates ITAA's State and Local Public Enterprise initiatives which includes the Humans Services Information Technology Advisory Group, known by its moniker, HSITAG, and acts as the conduit between ITAA and its non-governmental partners such as NASIRE, NCSL, NASPO, and NEC3.

Prior to joining ITAA, Ms. Germain worked in the Governmental Programs Office at IBM and as a Congressional Aide to Senator Edward M. Kennedy.

Ms. Germain holds an undergraduate degree from Mount Holyoke College in South Hadley, Massachusetts and completed her graduate work at The Johns Hopkins University, School of Advanced International Studies (SAIS) in Washington, DC where she obtained her Master's in International Affairs with a concentration in International Economics and Conflict Resolution. She has studied in Bologna, Italy, Antwerp, Belgium and was an intern at the U.S. Department of State. Ms. Germain was born in Nashua, NH and currently resides in Washington, DC.

## DAVID P. GRAGAN



David P. Gragan is the National Director of Government eProcurement Strategy for Oracle Corporation. His responsibilities include strategy development for the full suite of procurement applications used by the public

sector. Prior to joining Oracle in 1999, David was the purchasing director for the State of Texas, a position he held also in the State of Indiana. During his 8 years of public procurement leadership, he rose to the position of president of the National Association of State Procurement Officials. He is presently the Chairman of the Technology Task Force of the National Institute of Governmental Purchasing, and Co-Chair of the eProcurement Policy Working Group of the National Electronic Commerce Coordinating Council. He is a graduate of the United States Air Force Academy and the University of Southern California, and served as a Marine Corps Intelligence Officer in various locales. He is married and has two young daughters with another child on the way.

## DANIEL GREENWOOD

Daniel is a Lecturer on E-Commerce Systems Architecture at the Massachusetts Institute of Technology and is Director of the MIT E Commerce Architecture Project (<http://ecitizen.mit.edu>). Mr. Greenwood practiced law as the Special Counsel for E-Commerce under the Administrations of Governors Weld and Cellucci of Massachusetts, where he designed the first public key encryption based authentication and security systems for that government, represented the state before Congress (testifying several times) and the Clinton Administration on electronic signatures legislation and policy, and where he negotiated many technology contracts ([www.state.ma.us/itd/legal](http://www.state.ma.us/itd/legal)).

Mr. Greenwood is Chair of the LegalXML.org Contracts Committee, Chair of the National E Commerce Coordinating Council's Portals Committee, and Chair of the American Bar Association's Automated Transactions and Electronic Agent's Task Force of the Cyberlaw Committee. Daniel has Chaired the Certification Authority Ratings and Trust Task Force of the National Automated Clearinghouse Association, and served on the Public Key Infrastructure Experts Panel for the Healthkey multi-state e-healthcare initiative. Mr. Greenwood serves on the Advisory Board for Buildfolio. Comand on the Board of Directors for Signet.Org.

## MARC HILLER, NY



Marc Hiller is a Senior Attorney with the New York State Office For Technology's E-Commerce/ E-Government team. He is involved in the administration of New York's Electronic Signature and Records Act (ESRA) and

the Act's implementing regulations. He is also responsible for tracking and analyzing state and federal legislation affecting either New York's Electronic Signature and Records Act (ESRA), or its e-commerce/e-government initiative. Prior to joining OFT, Marc was a Senior Attorney with the Health Bureau of the New York State Insurance Department, which is responsible for the regulation and oversight of all health insurers licensed or doing business in the State of New York. Prior to that he was an Associate Counsel with the New York State Legislative Bill Drafting Commission and drafted legislation in a broad variety of areas for members of both the Senate and Assembly. He also has private practice civil and criminal litigation experience. Marc has been licensed to practice for ten years in both New York and Connecticut. He received his JD from the Washington College of Law, American University, and his BA in Political Science from the University of Massachusetts at Amherst.

## SUSAN HOGG



Susan Hogg is a leader in eGovernment in the State of California. She is currently responsible for the development and oversight of the State's eBusiness Center, the Government to Business Portal. She has received national recognition for previous Internet solutions. She

serves as the Chief of the Enterprise Business Office at the Department of General Services. In her current capacity, she works closely with the Director of eGovernment and other department partners to bring about services and transactions for the business community. Prior to her serving in this capacity, she worked at the Governor's Office of Innovation in Government and the Franchise Tax Board. She has over 20 years in elected, appointed and civil service at the local, regional, and state level. Susan has served on the Roseville High School Board and the Placer County Board of Supervisors. She holds a Bachelors and Masters degrees. She is married and has two children.

## SCOTT N. HOWELL



Scott N. Howell has been a Utah State Senator since 1990. For the past six years, he has served as the Democratic Leader of the Senate. Senator Howell has demonstrated leadership on critical issues such as improving Utah's schools

and working to make government more efficient and accessible through the use of technology.

Senator Howell is a national leader in advancing the use of "Smart Communities" that use technology to link communities and make electronic commerce solutions possible. Nationally, Senator Howell is a board member of the United States Internet Council and is a member of the Harvard Policy Group of the John F. Kennedy School of Government at Harvard University and locally, he serves as a trustee for the Utah Information Technology Association. "On-line versus standing in line."

Scott serves on a number of civic and community organizations including United Way's "Success by Six" Program and the Utah Symphony. He also serves on the board of trustees for the Intermountain Health Care Hospitals.

Scott joined IBM in 1978 as a marketing representative. He is currently the Global Government Policy Executive.

Born and raised in Utah, he is a graduate of the University of Utah. Scott and his wife Linda are the parents of four boys, ages 10 to 21.

Among his many titles and board positions, the one Senator Howell enjoys most is DAD.

### JERRY JOHNSON

Jerry Johnson has been employed with the Department of Information Resources (DIR) since January 1991. As Senior Policy Analyst, he is responsible for research and development of statewide information resources technology standards and related implementation programs. Mr. Johnson participates in selected standards and technology related organizations to represent the state's interests and report on the development of new standards and technologies to the Information Resource Management (IRM) community.

Prior to joining DIR, Mr. Johnson served in the United States Army from 1965-1990. His assignments included: management of communications networks and computer facilities; as Chief of the U.S. delegation to an international study of the operational and technical standards required to ensure interoperability of communications and computer systems in Europe; and as the Army's technology advisor to the Assistant Secretary of Defense.

Education: MS, BS, AA/CS

### BILL JOPLIN



Bill Joplin is the manager of procurement and electronic commerce for the Office of State Procurement at the Department of General Administration of Washington State. His background in the development

of electronic commerce includes financial, administrative, and management reporting systems. He currently is project director for Washington's Ultimate Purchasing System, a web based end-to-end e-Procurement system which includes integration to financial systems. The project is one of the top five electronic commerce initiatives for Washington government and the cornerstone for the state's financial and administrative systems. Prior to his work with the Office of State Procurement, Mr. Joplin spent 15 years as a comptroller and financial manager.

During Mr. Joplin's tenure with General Administration, the Office of State Procurement has earned several national awards for innovations in contracting and technology, including:

- Three-time recipient of the National Association of State Purchasing Officers Cronin Club award.
- National Purchasing Institute Achievement of Excellence in Procurement
- Governor's Recognition Award for the first electronic bid with digital signature submitted via the Internet

- Governor's Service Quality Award for the deployment of Internet ordering from a state contract
- The America Association of State Highway and Transportation Officials Innovation and Quality in Procurement Award

Mr. Joplin received a bachelor's degree in Business Administration from Central Washington University.

### JOHN J. KENNEDY



John's background in procurement includes experience in both the public and private sectors. His experience in the public sector includes over 13 years of service with the State of New Jersey's Purchase Bureau, where he conducted procurements for a wide range of technology projects, such as electronic payment systems, voice-activated response systems, and enterprise resource planning software, as well as having a role in the State's efforts in the area of electronic commerce. John has been an active participant on the NECCC's eProcurement Policy Work Group, serving as co-chair during this past year. In September of this year, John accepted the position of Assistant Director of Materials Management at the University of Medicine and Dentistry of New Jersey, where he has oversight of the University's Purchasing Services Department, as well as serving on the Office of Materials Management electronic commerce team.

### RONALD T. KEOHANE



Mr. Ronald T. Keohane serves as the Senior Advisor to the White House Electronic Commerce Working Group and Director of the Secretariat for Electronic Commerce at the U.S. Department of Commerce. As Senior Advisor, Mr. Keohane assists in the development and coordination of the Administrations Electronic Commerce policy efforts throughout the federal government. In his capacity as Director of the Secretariat for Electronic Commerce, he advises the Secretary of Commerce on policy initiative and coordinates the Department's electronic commerce activities in general and specifically as they relate to the President's Framework for Global Electronic Commerce.

Mr. Keohane served in the Office of External Affairs at the Department of Commerce until May 1998. Here, he assisted in the development and coordination of the Secretary's strategic activities calendar and visits around the world to ensure a coherent and effective message campaign on pertinent commerce issues.

Prior to joining the Department of Commerce, Mr. Keohane was a Special Assistant to the Director, White House Office of National Drug Control Policy. Specifically, as a policy coordinator in the office of Strategic Planning, he assisted in the development of the President's National Drug Control Strategy.

Mr. Keohane's experience in counter narcotics effort began during his tenure at the Department of Defense beginning in February 1993. There he developed and implemented a number of military and community partnership initiatives. These efforts gained Mr. Keohane a strong reputation in the public and private business communities, which resulted in numerous recognitions and awards.

From Kenmore, New York, Mr. Keohane graduated from Canisius College in Buffalo, New York.

### BILL KILMARTIN



Bill Kilmartin has been with AMS, Inc. as Vice President in charge of the e-Commerce-in-Government initiative since January 1999. His role is to provide strategic guidance and to develop products and services

focused on the needs of state and local governments. A particular interest is in development of a multi-government electronic purchasing service called Buysense.

Prior to joining AMS, Bill enjoyed a 21-year career in public service with the Commonwealth of Massachusetts, serving as the State Comptroller from 1989 to 1999. In this capacity, he directed the Commonwealth's efforts to exploit information technology to transform the state-wide administrative and financial processes, with increased revenues and decreased costs amounting to hundreds of millions of dollars. Numerous projects implemented under Bill's direction have received national recognition and awards. He has also served as the president of the National Association of State Comptrollers, as well as holding key leadership positions in several national professional associations.

Bill's accomplishments in matters pertaining to public finance and information technology have been acknowledged with numerous awards, including the Achievement of the Year award from the Association of Government Accountants, the National Public Service Award from the American Association of Public Administration, the Award for Distinguished Contributions and Leadership from the National Association of State Auditors, Comptrollers, and Treasurers, and the National Award for Leadership and Excellence in Electronic Payments from the National Automated

Clearinghouse Association.

Bill received his Bachelor's Degree from Cornell University, and his Master's Degree in Public Administration from Suffolk University. He continues to be active in various professional, civic and volunteer activities.

#### DAVE KIRK



Dave Kirk runs the Digital Government Applications Academy. Previously, Dave served as the Strategic Initiatives manager at the Washington State Department of Information Services. He led early electronic commerce initiatives

including development of the state's public key infrastructure, digital signature initiatives and electronic payment projects. He also co-led the state's Electronic Tax filing project, making Washington the first state in the nation to let businesses file and pay business taxes over the Internet.

#### STEVE E. KOLODNEY

*NECCC Board Member*



Steve E. Kolodney serves Governor Gary Locke as director of the Washington State Department of Information Services. He is Washington State's Chief Information Officer and a member of the Governor's Cabinet. Kolodney

manages the state's computing and telecommunications facilities and is responsible for information technology policy, oversight and procurement. With annual revenues of more than \$120 million, his department serves more than 700 customers including state agencies, cities, counties, school districts, colleges and universities, and tribal organizations.

The Progress & Freedom Foundation named Washington the nation's "Digital State" for three years running—the only state to ever receive the award. In 1999, Washington was given the only "A" grade for information technology on Governing magazine's report card of government performance. Also in 1999, Access Washington—an Internet portal to a broad range of citizen and business services—was named the Best Public Service Site at Internet World and the "Best of the Web" by *Government Technology* magazine. Kolodney holds an MBA degree from the University of California at Berkeley. He is a Distinguished Special Lecturer in the School of Public Safety and Professional Studies, University of New Haven, and has been a faculty member at California State University, Sacramento.

#### KARA LAPIERRE

Kara LaPierre is Director of Business Devel-

opment for Strategic Web Properties at NIC, the National Information Consortium. Her duties include developing public-private partnerships to promote government on America Online and other major web portals, as well as delivering specialized Internet applications and services to states.

Prior to joining NIC, Kara served as Director of Operations for the National Electronic Commerce Coordinating Council, where she managed activities for the alliance's work groups. She also served as Policy Analyst for the National Association of State Auditors, Comptrollers and Treasurers.

She holds a Master of Public Administration from the University of New Hampshire and a Bachelor's degree from Plymouth State College.

#### PAT LUNDEEN



Pat Lundeen has been EC-Manager for the State of Oregon for 2 years, and manages the Oregon Center for Electronic Commerce and Government. She is responsible for business creation, implementation, policy and legal

issues on an enterprise level for all of E-government. She was Senior Technology Analyst in Strategic Planning for I.T. for one year. Before joining state government, Pat owned her own I.T. Consulting business for twelve years providing strategic planning for technology for integrated healthcare delivery systems. She has an MBA from the Atkinson School at Willamette University in Oregon.

#### GEORGIA K. MARSH

Georgia K. Marsh has had 20+ years of hands on government experience with an extensive knowledge of state, local and federal government operating systems, their cultural complexities, motivation and nuances. She is a recognized public sector visionary, strategic thinker, e-vangelist and insurgent who has demonstrated continual success in change management within risk adverse environments. At present, Ms. Marsh serves as the Associate Director for the Illinois Department of Revenue, where she oversees all aspects of Electronic Commerce and Technological Innovation, Strategic Planning, Performance Review, Financial Services and Enterprise-wide Projects. She is currently involved in her agency's business transformation, as well as working on the development of the Illinois Business Portal and deployment of the Enterprise-wide Public Key Infrastructure System.

#### ELAINE F. MARSHALL

*NECCC Board Member*



Elaine F. Marshall became the first woman ever elected as Secretary of State in 1996. She is the first woman ever elected to a state-wide North Carolina executive branch office and serves on North Carolina's Council of State.

Secretary Marshall worked as a school teacher, business owner, and private attorney prior to becoming Secretary of State. She continues to serve on several major boards and commissions, in addition to carrying out her constitutional duties, including:

- The N.C. Local Government Commission
- The N.C. Information Resources Management Commission
- The N.C. 4-H Development Fund, Inc., Board of Directors
- The N.C. Economic Development Board
- The N.C. Center of Public Policy Research, Board of Directors

Secretary Marshall is a former member of the North Carolina State Senate, who represented the 15th District, which includes the area around her home in Harnett County. She has three step-children and five grandchildren. She was married to the late Sol Marshall, who died in November 1999.

Secretary Marshall is a graduate of the Campbell University School of Law and holds a B.S. degree in textiles and clothing from the University of Maryland.

She is an attorney who has been admitted to practice before all of North Carolina's State Courts, U.S. District, and the Supreme Court of the United States.

Secretary Marshall was honored by the North Carolina Council for Women as 1997's "Distinguished Woman of the Year."

In 1998, the North Carolina Federation of Business and Professional Women (BPW) awarded her with its "State Career Woman of the Year" title and recently the North Carolina Electronics and Information Technology Association (NCEITA) gave her its top honor for Leadership in Technology in the Non-profit/Government Sector.

## HARRIS N. MILLER



Harris N. Miller became President of the Information Technology Association of America (ITAA) in 1995. Miller directs the day-to-day operations of the association and reports to the ITAA Board of Directors. ITAA is the largest and

oldest information technology (IT) trade association, representing 26,000 software, services, internet, telecommunications, electronic commerce and systems integration companies. ITAA has grown more than 25% each year that Miller has been President.

Miller is also President of the World Information Technology and Services Alliance (WITSA), an "association of associations" representing 41 high tech trade groups around the world. Recently he has been named to the Boards of Directors of ITT Educational Services, Inc., a publicly traded corporation, and New2USA.com.

Miller leads ITAA's public policy focus in other areas such as encryption, taxation, IT workforce shortage, intellectual property, telecommunications reform, Year 2000 date conversion, and business immigration. He has testified before Congress and state legislatures on numerous issues, and briefed federal, state, and local officials on issues critical to the IT industry. He was a member of the Board of Directors of the 1998 World Congress on Information Technology. Miller currently serves on the boards of National Center for Technology and the Law, George Mason University Technology Center; the Center for Innovative Leadership, Blacksburg, Virginia; and IT Staffing Solutions, an industry trade publication.

## JOSEPH MOORE



Joseph Moore is the Director of Information Technology (IT) Services at the Arizona Office of the Auditor General. He has over fifteen years of experience working in state government and has served in a variety of roles, from management analyst to his current position. He has worked in IT for over thirteen years. He is currently working on a project for the National Economic Commerce Coordinating Council (NECCC) as a member of the Audit Guidance Committee of the Electronic Financial Transactions (EFT) workgroup.

Joe earned his Master's degree in Public Administration from the State University of New York at Albany and his Bachelor's degree in Political Science from Niagara University. He is a member of the Information Systems Audit and Control Association (ISACA).

## TERRI L. MORROW



Terri L. Morrow, CPA, CISA, is a manager in the IT Audits Division, Bureau of Technical Audit Services, Pennsylvania Department of the Auditor General. She received her Bachelor of Science in Accounting from Slippery Rock University and a Master of Science in Information Systems from Shippensburg University.

## JOYCE MURPHY

*NECCC Board Member*



Joyce Murphy has been the State of Missouri's Director of Purchasing and Materials Management (DPMM) since September 1991. Her responsibilities include overseeing central purchasing, state surplus property, federal surplus property,

the state recycling program, and the state cooperative procurement program. Joyce served as a member of the task force for the Governor's Commission on Management and Productivity that was responsible for reviewing, recommending, and implementing changes to the state purchasing laws, regulations and procedures. Joyce has made electronic processing a priority within the DPMM and to that end a significant milestone was reached in May of this year with the implementation of DPMM's on line bid system which allows electronic bids to be received over the internet.

Joyce has over twenty years experience in the Office of Administration of the State of Missouri. Prior to her position as Director of Purchasing, she held positions in the Division of Accounting as the manager responsible for the issuance of the State's financial statements and in the Commissioner of Administration's Office as the departmental legislative liaison.

Joyce holds a Master of Science Degree in Accountancy from the University of Missouri, Columbia. She also holds a Bachelor of Arts Degree in Business Administration and English from William Woods University. Joyce is a licensed Certified Public Accountant (CPA), Certified Public Purchasing Officer (CPPO), and a Certified Government Financial Manager (CGFM). Joyce is currently serving as the President of the National Association of Purchasing Officers (NASPO). She is the Vice Chair of the Universal Public Purchasing Certification Council (UPPCC). She is a member of the Executive Board of the National Electronic Commerce Coordinating Council (NECCC). She is also a member of the National Institute of Governmental Purchasing (NIGP), Missouri Association of Purchasing Professionals (MAPP), and the Association of Governmental Accountants (AGA).

## BASIL NIKAS

*NECCC Board Member*



A founding partner of iNetPurchasing.Com, Mr. Nikas' forte is in conceptualizing and marketing international concepts and productions, resourcing the entities to make them a success and managing their execution. At

iNetPurchasing.Com, Mr. Nikas has concentrated his efforts in creating strategic alliances and fostering the growth of Electronic Commerce in the public sector arena.

Mr. Nikas is Chairman of the ITAA (Information Technology Association of America) State and Local Public Enterprise Electronic Commerce Committee, serves as the ITAA Board Member on the NECCC (National Electronic Coordinating Council—an alliance of NASIRE, NASPO, NASACT, NASS and NACHA), Co-Chairman of the NECCC Privacy Work Group, is a Member of the NIGP (National Institute of Governmental Purchasing) Supplier Advisory Counsel and serves on the National Federation of The Blind Community Partnership Board. Mr. Nikas has spoken extensively throughout the nation on Electronic Procurement, E-Government and Internet Privacy and Security issues.

At iNetPurchasing.Com, Mr. Nikas gathered together a team of top public sector purchasing professionals and internet/database technologists to develop end-to-end Internet based public purchasing services as the next paradigm in cross agency, co-op purchasing. The nationally acclaimed iNetPurchasing.Com Internet based public sector procurement system has been selected by the states of Texas, Idaho, Maine and Jackson County Missouri.

Educated in the USA and Europe, Mr. Nikas had, over a ten year period, established and directed project and regional procurement operations offices in North Africa and Egypt for the General Electric Company, Aerojet General Corporation, Union Carbide and The Bechtel Power Corporation for multinational, multi-million dollar consortium projects. His successes were founded on his vision of taking cutting edge technology and logically applying it to uncharted business applications.

## CAMERON O' ROURKE



Cameron O'Rourke is a technology evangelist at Oracle Corporation, the world's largest supplier of information management software. Based in California, he helps Oracle's customers understand and plan eBusiness

and eCommerce solutions based on Internet/Web technologies. Mr. O'Rourke has been with Oracle for eight years and has extensive relational database and application development experience. Prior to Oracle, he spent several years in and around Silicon Valley at firms such as Excelan, Novell, Sybase and in private consultancy. He has held software development, IT management, marketing, sales, production control and accounting positions. While he enjoys programming in Java, he strives to make complex technology simple.

## MATT PAVONE

As the Chief Web and Reporting Architect for the buysense(tm) team, Matt is responsible for managing buysense's Internet-related technical efforts, including data warehousing and reporting, portal development and maintenance, security, and the billing system, and online bill presentment.

Matt leverages his extensive experience as a systems engineer and project manager with innovative software companies such as Viador and Pilot to ensure that buysense offers its customers cutting-edge analytical reporting capabilities, and a best-of-breed portal framework. Matt draws on a wide variety of experiences, including work with multi-dimensional databases, client-server technology, Internet/Intranet development, and data mining.

Matt's significant experience in the data warehousing arena was developed during his tenure with Pricewaterhouse, working on projects with FORTUNE 500 companies such as Compaq and Koch Industries. He was responsible for customizing methodology, documentation, identifying data sources, data analysis, software evaluation, data model design, and implementation of large-scale data-warehouse and business-intelligence solutions.

His experience as a data warehouse developer with the Massachusetts Office of the Comptroller also gives Matt special insight to the unique technical needs of public sector customers. Matt was involved in the development of the Commonwealth of Massachusetts' statewide Financial Information Warehouse.

## HARRIET PEARSON



Harriet Pearson directs IBM's involvement worldwide in several areas of public policy, including Internet privacy, health care, technology accessibility, consumer protection, and other social policy issues raised in the transition to a networked world. Among other

activities, she has played key roles in the U.S. private sector's drive to address Web site privacy, through initiatives such as the formation of the CEO-level Privacy Leadership Initiative, the Online Privacy Alliance and the BBBOnline privacy program. Prior to joining IBM in 1993, Pearson practiced law in Washington, D.C. She holds a law degree from UCLA with highest honors and an honors engineering degree from Princeton University.

## DARBY PATTERSON

Darby Patterson has been a professional journalist for 25 years, starting her career in radio news and moving on to print media as a writer, editor and columnist for publications across the nation. Her experience also includes working as director of communications for a California State Senate caucus and serving as an advisor and writer to numerous legislators on both sides of the aisle. She has published numerous op-ed articles in major newspapers throughout the West and now focuses on news at the speed of the Internet and e-government issues for the Center for Digital Government. She is also a frequent contributor to *GT Magazine*.

## GREG PELLEGRINO



Greg Pellegrino is a partner in Deloitte Consulting's Boston office and is the lead partner for Deloitte Consulting's global e-government practice. Greg is an expert at helping government organizations improve customer service through the use of emerging technologies. He combines expertise in the use of the Internet to improve performance with experience in strategic planning, program management and systems integration. Greg speaks regularly on the opportunities in e-government and the issues faced by public sector organizations as they transition to e-government.

## RICHARD PENNINGTON



Since July 1999, Richard Pennington has been the State Procurement Manager for the State of Colorado. Previously, he served as an Assistant Attorney General in the Colorado Office of the Attorney General, where he advised

the State Controller and State agencies and institutions in procurement and contract matters, and defended the State against bid protests and contract and construction disputes. Mr. Pennington retired as an Air Force colonel in 1995; he was a judge advocate specializing in federal procurement law and litigation and, at the time of his retirement, Chief of the Air Force Commercial Litigation Division. Mr. Pennington received his B.S. degree (engineering mechanics) from the U.S. Air Force Academy, his J.D. degree from the University of Denver, and his Masters of Laws degree in public procurement law from The George Washington University.

## CAROLYN PURCELL

*NECCC Secretary/Treasurer*



Carolyn Purcell is the executive director of the Texas Department of Information Resources (DIR). DIR serves as a corporate IT headquarters for Texas State Government. The Department is providing leadership and staff

support to the SB974 Electronic Government Task Force, as well as other legislative initiatives to promote electronic government in Texas.

Ms. Purcell has over twenty-five years experience in the information resources industry in government, manufacturing and health care.

Ms. Purcell holds a Master of Business Administration from the University of Texas, and a BA in English from the University of Houston. She is the former President of the Texas Association of State Systems for Computing and Communications (TASSCC) and past President for the National Association for State Information Resources Executives (NASIRE). She is currently the Secretary Treasurer of the National Electronic Commerce Coordinating Council, an alliance of state CIO's, Secretaries of State, Comptrollers, Auditors, Treasurers and Purchasing Officials promoting electronic government in the states. She was recently named among "The Most Powerful Texans in High Tech" by *Texas Monthly* biz magazine.

## JOHN RADFORD



John has over 27 years of government financial management experience starting his career working for the City of Omaha, Nebraska in various financial management positions. In 1983, he moved to Oregon and began work as

Budget Officer in the Oregon Judicial Department and was promoted to Management Services Director in 1985. In 1989, then Governor Neil Goldschmidt appointed John to the position of Administrator of the Oregon State Controller's Division, Department of Administrative Services. He has served in this capacity under three Oregon governor's.

John earned a bachelors degree in General Business from the University of Nebraska at Omaha, holds an MA in Public Administration from the University of Nebraska, and earned an MS in Applied Information Management from the University of Oregon in 1996. John is a Certified Internal Auditor (1974) and a Certified Government Financial Manager (1997).

He is a current member of the Executive Committee of the National Association of State Auditors, Comptrollers, and Treasurers; served as the 1999-2000 President of the National Association of State Comptrollers, is a member of the Government Finance Officers Association and the Association of Government Accountants. He was a founding officer of the National Electronic Commerce Coordinating Council. He is Past President and member of the Oregon State Fiscal Officers Association and an associate member of the Oregon Society of CPA's.

## ARTHUR RANNEY



Arthur Ranney was appointed State Chief Information Officer and Director of the Government Information Technology Agency (GITA) and began service in that position on May 15, 2000.

GITA provides oversight and coordination for the State's Executive Branch automation resources and advises the three branches of state government about information technology. GITA has developed research alliances with the public and private sectors to review and evaluate emerging technologies for use in Arizona State Government. GITA also evaluates agency information technology projects with development costs exceeding \$25,000.

Mr. Ranney has served at GITA for 3 years as the Technology Oversight Manager and was the State Coordinator for the Y2K project. GITA had the lead in monitoring and over-

sight of state agency efforts to address Y2K systems problems.

Mr. Ranney served at the Arizona Board of Regents for 4 years and at the Governor's Office for Excellence in Government for one year as the liaison between the Governor's Office of Strategic Planning and Budgeting and the State's Executive Agencies and Boards concerning Information Technology.

Mr. Ranney has 21 years experience in information technology with a broad range of experience from programmer to MIS manager to Chief Information Officer. He also has 15 years in Auditing Accounting and Finance. He held the position of Chief Financial Officer for a major insurance company and was a practicing Certified Public Accountant (C.P.A.) with a public accounting firm. Mr. Ranney holds two Bachelors degrees: a B.S. in Accounting from the University of Arkansas and a B.A. in Computer Science from the University of Kansas.

## NANCY RAINOSEK

Nancy Rainosek has over 19 years experience in state government with the Texas State Auditor's Office in various EDP support, audit, and management roles. She currently serves as an audit manager, and is responsible for developing the capability to audit e-Government within the office. She recently served on the Evaluation and Vendor Negotiation teams for implementing the Texas business portal and payment processing system over the Internet.

Nancy received a bachelor's degree in management information systems from Southwest Texas State University in 1980. She also holds the Certified Computer Professional designation from the Institute for Certification of Computer Professionals.

## CATHILEA ROBINETT



Cathilea Robinett is Executive Director of the Center for Digital Government. Based in Folsom, CA, the Center is a national research and advisory institute providing government and industry leaders with decision support, research and education services to help them effectively incorporate new technologies in the 21st century. Along with her leadership over a team of professional researchers, analysts, technology writers and editors, Ms. Robinett directs and maintains policy and business standards for all of the Center's market intelligence programs. For over a decade, she has served as a thought leader and adviser to industry and government officials, and has worked extensively with states, cities and counties throughout the nation helping them develop sound strategies for the Digital Age. She has composed and orchestrated

national forums, summits and conferences, allowing technology executives to share solutions, create dialogue and explore and further understand how to use the Internet. An author and frequent speaker, Ms. Robinett holds a bachelor's degree in marketing and communications. She resides in Sacramento, CA.

## BOB ROCHA



Bob Rocha has over 30 years of government experience: ten years with the Arizona Auditor General, five years as a Deputy Comptroller, and 16 years as the State Comptroller for the State of Arizona.

Bob hold a Bachelor of

Science Degree in Accounting from Arizona State University. He is a current member of NASACT's Executive Committee, National Fraud Examiners, GFOA, Association of Government Accountants (AGA), and current Vice President of NASC. He is a Certified Fraud Examiner, Certified Government Financial Manager, and Certified Public Manager. He is also currently involved in Arizona's Digital Government Work groups, and was a participant in the NEC3 work group that produced Electronic Payments Premier and Electronic Commerce: A Blueprint for States.

## JULIE SAVILLE



Julie Saville is the Vice President, Product Development, at Star Systems, Inc. Julie actively participates in several industry councils and committees that intend to advance the state of U.S. electronic payments, such as the

Advanced Payments Group, the NACHA Internet Council, the NACHA Electronic Check Council, and SafeCheck. Her positions at STAR and formerly with Great American Bank have spanned 20 years payments experience in EFT Operations, EFT Systems, and Product Development and Management. Her responsibilities and projects have encompassed ATMs, ACH, Home Banking and bill payments, Internet payments, check fraud warning systems, and check conversion to EFT. Julie has an MBA degree, emphasis Computer Information Systems from National University, and a BS degree, emphasis Marketing from San Diego State University.

## JENNIFER SCHRECK



Jennifer Schreck is an Audit Director with the Auditor of Public Accounts and a Certified Public Accountant. She graduated from the College of William and Mary in May 1993 with a Bachelor of Business

Administration with a concentration in Accounting and a minor in Dance. Jennifer began working with the APA as a staff auditor immediately after graduation, progressing her way up through the ranks. She was promoted to Audit Director in April 1998.

During her years as an auditor, Jennifer has worked on a variety of different audits including the Virginia Retirement System, Department of Health, and Virginia Correctional Enterprises, to name a few. Since her promotion she has had primary responsibility for agencies under the Secretary of Administration for the Commonwealth of Virginia as well as the Virginia Retirement System and SAS 70 audit of the Commonwealth's Data Center. In addition, Jennifer has developed an expertise in systems development and implementation and has been involved in a number of special projects in this area. She currently serves as a team member of the Audit Guidance Committee of the Electronic financial Transactions (EFT) Workgroup of the National Electronic Commerce Coordinating Council.

## ARI SCHWARTZ



Ari Schwartz is a Policy Analyst at the Center for Democracy and Technology (CDT). Ari's work focuses on protecting and building privacy protections in the digital age by advocating for increased individual control over per-

sonal information. He also works on expanding access to government information via the Internet and online advocacy and civil society. Ari is a leading expert on the issue of privacy on government Web sites and has testified before Congress and Executive Branch Agencies on the issue. He has recently been named the Chair of the Computers, Freedom and Privacy Conference to be held in the San Francisco bay area in Spring 2002. Ari is also on the Advisory Committee of the World Wide Web Consortium—the leading standards setting body for Web technologies—and a monthly columnist for *Federal Computer Week Magazine*.

Prior to working at CDT, Ari worked at OMB Watch researching and analyzing the non-profit sector's engagement in technology, government performance, access to govern-

ment information, and government information technology policy. Ari is a native of the Detroit area.

## ERIC SEABROOK



Eric Seabrook currently serves as General Counsel to Ohio Secretary of State J. Kenneth Blackwell. Eric obtained his law degree from the Capital University Law Center and received a Master of Intellectual

Property degree from the Franklin Pierce Law Center. Mr. Seabrook is a native of Augusta, GA who has resided in Columbus, OH since 1978. His areas of practice before joining the Secretary of State's office focused on small business consultation, employment law and entertainment management. Seabrook's involvements have included Human Rights Advocacy and development for non-profit community development corporations. Eric currently serves as NECCC Board Liaison for Secretary Blackwell and is Co-Chair of the NECCC Privacy Workgroup.

## MARK STRUCKMAN

Mark Struckman serves as Director of Research Programs at the Center for Digital Government. Based in Folsom, California, the Center is a national research and advisory institute providing government and industry leaders with decision support, research and education services to help them effectively incorporate new technologies in the 21st century. Mr. Struckman directs a team of professional researchers and analysts who create and maintain the Center's market intelligence programs.

Struckman has worked in the information technology field for over a decade. His experience includes extensive work developing information technology policy and governance methodologies for state and local governments throughout the nation. Prior to the Center, he managed state, local government and education operations in California for the GartnerGroup.

A frequent speaker, Mr. Struckman holds a bachelor's degree in marketing and strategic management. He resides in Sacramento, California.

## ROBERT J. STURM



In his capacity as Senior Vice President, Business Development, Mr. Sturm is responsible for all market development activities related to NIC Commerce. Areas of his responsibility include focus on both government electronic

procurement solutions and service-to-the-citizen solutions in addition to Government Outreach. Robert is recognized as an industry leader in government electronic commerce related initiatives and is a 1999 Federal 100 award winner. As one of the award winners, Robert has been recognized by an independent panel of judges to have had the greatest impact on the government community in 1998. Robert is the Founder and Chairman Emeritus of the Federal Electronic Commerce Coalition in addition to sharing the chair responsibility for the ITAA eGovernment Task Group responsibility. Robert also serves as a board member of eGov's Program Advisory Board, an eGov 2000 Co-Chair, and plays a very active role in a number of technology policy-related activities including the Council of Excellence in Government, and Industry Advisory Council. Robert is an active industry advocate for the advancement and education of uses of Electronic Commerce in the public sector and is a frequent public speaker on the subject. His experience entails 20 years of Business Development and Electronic Commerce Management in Government Information Technology markets.

## PAM SUTTON



Pam is the e-government Program Manager for Nevada's Department of Information Technology (DoIT). In this role, she is the chief coordinator of e-government efforts and initiatives within State government. Pam represented

DoIT on a joint team to develop Digital Signature legislation and regulations and was the primary architect and overall project manager for the SilverSource Forms Clearinghouse project. SilverSource gave all agencies, boards and commissions an internet presence, and provides online access to all public State forms.

Prior to joining state government, Pam owned and operated a consulting business for five years, with major clients including Sun Microsystems, Silicon Graphics and Hewlett Packard. Most of her 19 year career has been in computer and telecommunications product management and new business development, working for Hewlett Packard, GTE Sprint and a startup that didn't. She began her career as a product support

and reliability engineer with ROLM Corporation. Pam holds an MBA from San Jose State University.

### **JEROME SVIGALS**



Jerome Svigals is a consultant on long-range banking and card strategies to major international banks and card companies. He leads top management teams in preparing five-year goals and plans for their financial services and card-related products. He was ranked by the American Banker (the US banking industry daily) as one of the top 25 banking industry consultants.

He has been advisor to government and industry groups on electronic and card-technology trends in banking, including the US Congress and the US Treasury. He was the first president of the PC Memory Card International Association. He also advised on the formation of the Smart Card Forum.

Svigals served as vice-president and strategic planning officer for Bank of America. He is a finance industry speaker, lecturer and author of books for electronic banking from Macmillan, on future planning from McGraw Hill, Branch Banking 2010 and Smart Cards 2010 from Lafferty Publications. He writes a monthly commentary for *The American Banker*.

Employed by IBM for 33 years, until early retirement in 1987, Svigals played a senior management role in systems, marketing and product development. He led the teams that developed the first magnetic striped plastic cards for the banking and self-service equipment. He ran the world's first test using magnetic striped cards. He also led the team that announced the first IBM finance subsystem and was development manager for the first IBM Automatic Teller Machine.

### **PHILLIP TALARICO**



Have been employed by the Commonwealth for 27 years. Primary responsibility during most of that period was devoted to financial systems within the Pennsylvania Department of Transportation. More recently responsibilities also include the Commonwealth's Integrated Central Accounting and Payroll Systems plus a variety of agency specific financial applications. Currently involved in helping to get the Commonwealth's ERP project started. The ERP initiative will serve as a foundation for the Commonwealth's future financial, personnel and procurement e-commerce activities.

### **PAUL W. TAYLOR**



Paul W. Taylor serves as the Deputy Director of the Washington State Department of Information Services and the Chief of Staff to the Information Services Board. He directs the state's strategic IT planning activities, including those related to the state's transition to digital government and new models for doing the public's business. He is also responsible for formulating statewide information technology policy and the stewardship of the state's annual \$500-million investment in its technology portfolio. The Progress and Freedom Foundation and the Center for Digital Government have recognized Washington State as the nation's Digital State in each of the last three years. He holds a Ph.D. from the University of Washington and came to public service from two decades in broadcasting, new media, and Internet startups. Dr. Taylor has written and spoken widely on the interrelated changes in technology, industry structure, government policy and public expectations.

### **DAVID M. TEMOSHOK**



David Temoshok is the Electronic Government Program Manager for the Office of Governmentwide Policy of the General Services Administration, which develops the policies and services to enable governmentwide electronic transactions with citizens, businesses, and governments. In this capacity, David served as the Inter-Agency Director for the Access America for Students Program. This program was created by Vice President Gore to provide access to a wide range of government services electronically to secondary and post-secondary students, schools, and related industry service providers on a nationwide basis.

Prior to this appointment, David served as Chairman of the Federal Smart Card Task Force to provide leadership and coordination for the development and implementation of federal smart card systems through the government-wide Common Access ID Card Program. In December 1993 David was appointed to serve as the Director for Systems Design and Development for the Federal Electronic Benefits Transfer (EBT) Task Force. The Federal EBT Task Force was created by Vice President Gore to direct the rapid implementation of systems to deliver both federal and state government benefits electronically on a nationwide basis. EBT systems are currently in operation in over 40 states.

In addition, David has served as the USDA Director of Grants Management and numerous other managerial and financial management positions in public administration.

### **RICHARD B THOMPSON**

*NECCC Vice Chair*



Dick has been Director of the State of Maine, Division of Purchases for nine years. His responsibilities include chairman of the State Purchases Review Committee, procurement of goods and services, management of state warehousing, printing services, operation of Maine's central fleet program and the state's postal system. Dick recently assumed additional duties as Deputy Director of the Bureau of General Services.

He has been active in the Eastern Regional Purchasing Cooperative, serving as chair twice and leading several multi-state contracting efforts. Dick has participated in the standards setting process through ASTM for recycled paper products and worked as a purchasing representative to the Northeast Recycling Coalition. Active since 1986 in NASPO, the National Association of State Purchasing Officials, he is a former President. Under Dick's guidance, Maine has hosted four Regional meetings of NASPO and hosted the 50th annual meeting of the Association in 1995. He most recently received the Association's 1999 Distinguished Service Award for his continued service to public purchasing.

NECCC has also been of keen interest to Dick. He is currently serving his second term on the Executive Council and is program Chair for the annual meeting in December.

Dick has over twenty years of public services, including six years as the Director of Public Printing and seven years as the Deputy State Purchasing Agent, where he was directly involved in acquisition of all products and services, including Technology related procurements. Dick's broad background in the business operations of the State of Maine give him insight into the needs of government operations.

His private life consists of several interests. He is active as chairperson of the Board of the Maine State Employees Credit Union, where he now serves as and is Chair of the Facilities Committee, building a new facility this year.

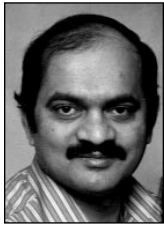
## JAMES D. TUCKER



James D. Tucker joined Way2Bid as an investor and legal counsel early in the company's history. His experience includes work since 1976 as a founding partner of the law firm of Harrison, Tucker and Hyde, LLP. He has served since

1979 as general counsel and Washington, DC lobbyist for the International Association of Fairs and Expositions. The IAFE is the trade association for state and provincial fairs in the United States and Canada.

## DR HARSH VERMA



Dr Harsh Verma has extensive experience in the field of Information Technology and his work has been recognized internationally for outstanding achievements in the field of Computer Science and Computer-based Information Systems.

He is widely traveled and has presented in many countries like Canada, Brazil, South Korea and India, in addition to the US. Dr Verma is a member of IEEE and ACM, as well as the Integrated Services and Portals 2000, Workgroup, and Electronic Financial Transactions 2000, Workgroup of NECCC. He has also presented on the platform of IFIP and he is the Secretary of a Special Interest Group on Intelligent Transportation Systems. He has worked on ISO9001 Methodology for RS Software and multiple projects for Visa International, NASA TechBriefs Stocking Exchange for Innovation Chain and Globalization for TerraSpan, California.

## R. THOMAS WAGNER

*NECCC Board Member*



Tom Wagner, Delaware's State Auditor of Accounts, is a native Delawarean residing in Dover. After graduation from Caesar Rodney High School, Mr. Wagner attended Wesley College in Dover where he earned an Associates

Degree in Liberal Arts. He then attended the University of Richmond, E. Clairborne Robins School of Business, earning a Bachelor of Science degree in Finance, Marketing, and Management. Mr. Wagner subsequently received a Masters of Business Administration from Wilmington College. He is a Certified Fraud Examiner (CFE) and a Certified Government Finance Manager (CGFM).

As Delaware's State Auditor, Mr. Wagner serves in an official capacity as a member of the Board of Pardons and the Insurance Determination Committee for the State of Delaware.

Tom Wagner's early career also included dedicated public service in his local community where he was two-term Mayor of Camden, Delaware. Additionally, Mr. Wagner held the offices of Camden Town Councilperson, Camden Police Commissioner, Chairperson of the Planning and Zoning Committee, and Chairperson of the Camden-Wyoming Sewer and Water Authority. He served terms on the State Board of Social Workers and State Board of Optometry as well as terms as President, Vice President and Treasurer of the Kent County Heart Association.

Prior to serving as State Auditor of Accounts, Mr. Wagner served as a Loan Officer with the Farmers Bank of the State of Delaware. He was a State Bank Examiner for the office of the State Bank Commissioner and a staff member of the Delaware House of Representatives.

In 1976, Mr. Wagner received the Edward Hann Award for Outstanding Service awarded by Wesley College in Dover, and in 1980 was named Jaycees Outstanding Man of the Year.

In 1989, Governor Michael N. Castle appointed Tom Wagner State Auditor of Accounts to complete an unexpired term. Mr. Wagner was elected to return to the office in November, 1990. He was re-elected to four year terms in 1994 and 1998.

Mr. Wagner is actively involved in several associations and committees. Currently, Mr. Wagner is the Audit Committee Chairman of the Intergovernmental Relations Committee and NASACT Board Member for the National Electronic Commerce Council. Furthermore,

Tom is a member, and former President, of the National State Auditors Association where he serves on the following committees/councils: the Electronic Commerce Council, Nominating Committee, Time and Place Committee, and Wm. R. Snodgrass Committee. Tom is an active member, and former chairman, of the Mid-Atlantic Audit Forum. He is also an active member of the National Government Finance Officers Association and the Association of Government Accountants. As a former President, Mr. Wagner actively participates in the Delaware Association of Government Finance Officers. Tom Wagner has established a distinguished career in public service. He remains a dedicated official and citizen and is involved in numerous groups and activities.

## SHARRON WALKER

Sharron Walker currently serves as deputy director with the Oregon Secretary of State Audits Division with responsibility for financial and information technology audits. She is a Certified Public Accountant in Oregon & Missouri, and is also a Certified Fraud Examiner. When she was perusing her graduate degree she designed her MBA with an emphasis on information systems auditing. Sharron previously worked as an internal auditor with a large municipal utility and as an audit manager with the Missouri State Auditor's Office. She currently serves on the National State Auditors Association (NSAA) Information Technology Committee, and is actively involved with the NECCC.



## RUTH S. WALTERS



Ruth S. Walters is the Assistant Deputy Comptroller for the Financial Services Group in the Division of Management Audit and State Financial Services. As an Assistant Deputy, Ruth manages over 300 employees in the

Bureaus of State Expenditures, Accounting Operations, Accounting Systems, Contracts and Financial Reporting.

Ruth has over 20 years of experience in both the public and private sector. Prior to joining the State Comptroller's Office, Ruth served as Electronic Benefits Transfer (EBT) Project Director for Lockheed Martin IMS—a seven state contract for delivering food stamp and welfare benefits through an electronic payment system. She also has many years of experience in state government including Director of the Office for Regulatory and Management Assistance. Prior to joining the executive branch of government, Ruth worked for several Speakers in the New York State Assembly. Ruth serves on the Boards of the Center for Women in Government and the New York State Forum for Information Resource Management where she is Chairwoman of the E-Commerce Committee.

Ruth graduated from Brown University and has an MBA from Union.

She lives in Loudonville, New York with her husband, Michael, and two sons, Mike and Sam.

## J.D. WILLIAMS

*NECCC Chair*



J. D. Williams is chairman of the National Electronic Commerce Coordinating Council (NECCC) and the elected State Controller of Idaho. He is responsible for financial management of Idaho state government and operates the state's

largest Computer Service Center.

To promote electronic commerce in government he speaks often about the public policy considerations involved in the use of technology to create "small but smart" governments. He believes in internet based self service government and that our citizens should be able to be "on-line, not in-line" when they deal with their governments. He also believes that use of the internet for government to do business transactions will lead to more effective government and the savings can be used to pay for high priorities like investments in public schools and higher education.

In addition to being the current NECCC Chairman, J. D. is also Secretary of the National Association of State Auditors, Comptrollers and Treasurers (NASACT). He also is a past President of the National Association of State Controllers (NASC), and represents the states on the NACHA's EBT and Internet Councils, where he is Co-Chair of the Government Forum. Recently the *Idaho Press Tribune* wrote that J. D. is, "a smart politician, but has a gentle side that our leaders and citizens can relate to."

He was born and raised on his family's cattle and sheep ranches in Idaho and attended college at Utah State University where he studied agricultural economics and business. He later graduated from Brigham Young University with a Bachelor's Degree in Political Science and a Master's Degree in Public Administration.

He then worked as a Budget Analyst and Court Administrator while attending law school at the American University in Washington, D. C. After years of public service as a Deputy Attorney General, Prosecuting Attorney and Mayor, in 1989 he was appointed Idaho State Auditor and in 1994 the name of the office was changed to State Controller. He has been elected three times to the office. Besides being an attorney, he is a Certified Government Financial Manager and member of the Association of Government Accountants, and has received the "Outstanding Idaho Financial Manager" award.

## JANE WISEMAN

Jane Wiseman is a Senior Manager in the Andersen Consulting Government eProcurement Practice. She is the project manager for a pilot eProcurement project for the District of Columbia Office of the Chief Financial Officer, and is currently working with the Procurement Director for the City of Boston on a business case for eProcurement. Ms. Wiseman also assisted the Andersen Consulting team that developed the eProcurement strategy for the State of Michigan. Prior to joining Andersen Consulting, Ms. Wiseman was a procurement official with the United States Department of Justice. Ms. Wiseman has also served at the United States Office of Management and Budget and on the United States House of Representatives Committee on Appropriations.

## JESSICA ZOOB

Jessica Zoob is vice president, Interactive Services and New Businesses for American Express, a position she assumed in June 1999. In this role, she is responsible for implementing the company's global interactive strategy to establish American Express as a leading payment provider for online transactions and becoming a preferred destination for existing and new customers. She also is responsible for building new relationships with interactive business partners.

Prior to this position, Ms. Zoob was director, Interactive Strategy and Marketplace Intelligence where she was responsible for negotiating and executing equity investments and partnerships with Internet-related companies as well as defining and implementing pilot tests for new online services. Ms. Zoob began her career at American Express in 1995 as assistant manager of Interactive Technology.

Before joining American Express, Ms. Zoob was responsible for interactive strategic planning at the Children's Television Workshop. Ms. Zoob earned a BA degree in communications and art history from the University of Pennsylvania and an MBA from the Columbia Business School.

She lives with her husband in New York City.