

National Electronic Commerce Coordinating Council Survey

Purchasing Electronic Commerce Systems - Vendor Survey

Vendor Name: **eBid Systems**

Web Address: www.ebidsystems.com

Survey Contact Name: **Keith Jones**

Phone Number: **206-855-8430**

Survey Contact Email Address: **kajones@ebidsystems.com**

Address: **8205 NE Selfors Lane**

Address2:

City: **Bainbridge Island**

State: **WA**

Zip Code: **98110**

Sales Phone Numbers: Voice: **206-855-8430**

Fax: **206-855-1196**

Sales Email Address: **info@ebidsystems.com**

Name(s) of Product(s) and Modules	Functions Performed	Platform Used	Cost
	Purchasing, Consumables, etc		
BidServer™	Procurement website software for purchasing and public works contracting • Online vendor registration • Solicitation search engine • Solicitation/award posting • Bid document download • E-mail notification of: - Amendments - Awards - New opportunities	Web-based	Depends on installation option and features

System architecture - i.e. Mainframe, Client Server , Web

BidServer™ web application software allows any public agency to efficiently operate a bid solicitation website. Using form-based, password-protected, data entry screens, solicitations, bid documents, contract awards, and contract amendments can be managed by procurement agency staff without any specific Internet expertise. Online vendor registration automatically creates a vendor database and drives automated e-mail communication of amendments, awards, and new opportunities.

Operating system(s) - i.e. PC, LAN, WAN, DOS, Windows, NT, 95, 98, Macintosh

UNIX; NT version in progress

Hardware requirements

- Processor, 386, 486, Pentium, Pentium II, Pentium III
- RAM
- Harddrive

BidServer™ can be installed on a customer's web server. eBid Systems also offers a bid solicitation "extranet" outsourcing package that includes complete web application hosting services. Simply link to the extranet site, and avoid the cost and time involved with an in-house systems integration effort.

Type of application Single user, LAN, WAN, Enterprise

Enterprise web application can be accessed by any procurement personnel with password access.

Client server? Explain

NA

Type of client(s) and how updated - Thin, Full, etc.

A web browser is all that is needed to view information on a site powered by BidServer™ . Documents of any type can be associated with a solicitation.

Networking and versions required and supported - i.e. Banyan, Novelle, NT, etc.

NA

Programming language(s) from which the application was created - Powerbuilder, C++, HTML, other web programs

UNIX (Perl;CGI)

Computer platform used - Mainframe, AS 400, Sun, Client server

Web server

Accounting systems integration and method of integration

NA

Is the system capable of long accounting streams, what is the number of characters available for the accounting stream?

NA

Other known third party interfaces- SAP, People soft, mechanical maintenance systems, consumable supplies systems, menu planning systems, etc

NA

Data warehousing - Does the application utilize a data warehouse? What database programs and versions support the database? i.e. Oracle, Sybase, etc.

Vendor registration data can be imported/exported as a delimited file to/from any database program. Microsoft ASP version in progress will be a database driven application.

Reporting - Does the application have a report generation system? Can other report programs easily use data from the application. i.e. Crystal reports, etc.

Online vendor registration data can be automatically posted to the website to dynamically create a planholder's list. Built-in utility allows vendor registration data to be exported as a delimited text file.

Contract catalogues - Does the application(s) support internet catalogues? Briefly explain.

Contract awards posted by the procurement agency provide an Internet-accessible catalog of contract and supply sources.

Maintain internet catalogues - Strategy for maintaining internet catalogues. Contractor maintained catalogue, business maintained catalogue, etc.

Procurement agency maintained list of contract awards.

Internet sites - Provide an example of internet site(s) which have internet catalogues. Provide a name of a contact person and telephone number which might be published.

NA

Annual maintenance costs - What are the annual application maintenance costs and what do they include?

Annual maintenance contract cost is 15% of the initial software purchase price. Software maintenance is included in the monthly cost of the extranet outsourcing package. The extranet package combines technical support and web application hosting for a single monthly fee. The monthly fee depends on the file storage required (MB) and the site traffic (MB).

Help desk or vendor support - What are the vendor support days and hours? How are client calls first handled? i.e. real person answers, automated call system, etc

Technical support for the BidServer™ application is provided 0800 to 1700 PST Monday through Friday. E-mail queries are preferred for routine questions. Technical support line is answered by a technical support staff person. Troubleshooting is efficiently performed via dial-up to the web server.

Electronic signature capable - Is the program electronic signature capable? Explain

BidServer™ presently addresses procurement agency advertising and distribution of information regarding solicitations and awards. Bid submission using electronic signatures is planned for a later release.

Purchasing Functions

Vendor management activities

☐ Yes ☒ No Vendors are automatically purged?

X Yes ☐ No Vendors are automatically selected, with policy priorities factored (minority and small business)

Vendors can be categorized via a user-defined set of classification codes.

X Yes ☐ No Notice distribution of Invitation to bids and Requests for proposal via

X Yes ☐ No email

Registered vendors receive automatic e-mail notification in the event of a new business opportunity that matches their vendor classification, or in the event of a solicitation amendment or contract award for which they have registered.

☐ Yes X No FAX

☐ Yes X No hard copy

☐ Yes ☐ No other. Explain

X Yes ☐ No On demand electronic distribution of ITBs and request for proposals

☐ Yes X No FAX on demand system

X Yes ☐ No Internet download, explain

Website links to bid documents are automatically created using the form-based upload utility.

☐ Yes ☐ No No other - explain

☐ Yes X No Vendor performance

☐ Yes X No Vendor notes screen

☐ Yes X No Vendor performance screen

☐ Yes X No Vendor notes and performance screens linked

Purchase Orders

☐ Yes X No Can forms be easily modified

☐ Yes X No Do purchase orders look as they are printed?

☐ Yes X No Can blanket purchase orders or contracts be used?

X Yes ☐ No Can contracts be searched for goods and services, how?

Each contract is assigned a vendor classification(s).

Invitation to bids

X Yes ☐ No Are Invitation to Bid templates available

X Yes ☐ No What standard PC Suites software can be used used? i.e. Microsoft Office, Groupwise, Lotus Suite

BidServer™ is compatible with any document creation format.

X Yes ☐ No Ability to use standard terms and condition language

X Yes ☐ No Ability to choose standard language for each invitation to bid or RFP

X Yes ☐ No Ability to modify standard language for each invitation to bid or RFP

X Yes ☐ No Can the invitation to bid be downloaded from internet, How?

Website links to bid documents are automatically created using the form-based upload utility.

☐ Yes X No Sealed bids - can the system handle sealed bids? Vendor provides electronically and sealed in a system until date and time for bid opening. Explain

Purchase orders and contracts

☐ Yes X No Can appropriate Terms and conditions be copied to purchase orders and contracts, how?

☐ Yes X No Can Purchase orders and contracts be printed at remote locations? How?

☐ Yes X No Online requisitioning from agency customers, How?

☐ Yes X No Is System capable of electronic routing and approvals. Briefly explain.

☐ Yes X No Is system capable of workload assignment and status. Briefly explain.

☐ Yes X No Will system document purchasing process milestones or timelines? Briefly explain.

☐ Yes X No Will the system provide leadtime analysis

☐ Yes X No Will the system record and prompt for pending actions?

X Yes ☐ No Does the system have commodity code capability? How does the keyword search work? What commodity codes are usually used?

Commodity codes are user defined and can be searched via a lookup table.

X Yes ☐ No Does the program allow for forms to be downloaded? How?

Links to standard forms can be posted along with solicitation-specific documents.

☐ Yes X No EDI Capable, explain

☐ Yes X No Does the system support on-line receiving? Explain

☐ Yes X No Does the system support two and three matches?

X Yes ☐ No Does the system provide integrated electronic commerce. explain.

For the public works construction market, credit card purchases of plan set documents can be incorporated.

☐ Yes X No Does the system support delegated purchasing? Explain how it works.

X Yes ☐ No Does the system provide purchase history?

Contract awards are posted to the website where a historical list can be displayed.

X Yes ☐ No Does the system provide a documented audit trail?

A log of website administrative actions is maintained within the application.

- ☐ Yes ☒ No Has the system been integrated with an asset management. An asset management system can be fixed assets or consummable supplies. Provide systems integrated with and explain.
- ☐ Yes ☒ No Can the system perform auto contract reprocurement based on par levels. Provide examples.
- ☐ Yes ☒ No Does the system provide and document a life cycle analysis function?
- ☐ Yes ☒ No Does the system provide for hazardous material marking
- ☐ Yes ☒ No Has the system been integrated with a barcoding system? How has it been integrated?
- X Yes ☐ No Does the program have built in security features?

Access to the website system administration functions is by encrypted password. Vendors also have the option of creating a username and password, which allows them to register for subsequent solicitations without re-entering data.

X Yes ☐ No Does the system have ability to archive information.

A log of website administrative actions is maintained within the application.

Funding strategies available - What kind of funding strategies are available. i.e. vendor pays fee, etc. Explain.

BidServer™ web server license can be purchased for installation on the procurement agency's web server. The base license fee includes back end access by five users. Website customization, system integration, annual maintenance, and additional user licenses are in addition to the base price.

For a lower base license fee, eBid Systems offers a total outsourcing package where we act as the "application service provider" hosting the application on our web server for a modest monthly fee. Key advantages to the outsourcing approach include eliminating the cost of system integration, maintaining the public website interface on a remote server, reducing the workload on in-house IT staff, and expediting the startup of an online bid solicitation system.